

LAVAZZA ARSENAL FIXTURES – PREMIER LEAGUE 23/24

SEASON GIVEAWAY - Prize Draw Terms & Conditions

Short Terms & Conditions

- This promotion is open to UK residents aged 18 or over and will run in its entirety from 00:00 am 18.08.2023 to 11:59 GMT on 11.05.24
- To enter, users need to complete the competition post form on social media or on Lavazza.co.uk, by completing their first name, last name and email address. One entry per email address per person, per promoted fixture.
- Entries for the current promoted fixture must be received by 11:59 GMT, a minimum of 5 working days prior to the match date.
- There are a 1x pair of tickets available for each of the following 23/24 Arsenal FC fixtures at the Emirates Stadium; Fulham (26th August), Manchester United (3rd September), Tottenham (24th September), Manchester City (8th October), Burnley (11th November), Wolves (2nd December), Brighton (16th December), West Ham United (26th December), Crystal Palace (13th January), Liverpool (3rd February), Brentford (9th March), Chelsea (16th March), Luton Town (2nd April).
- Winners will be contacted via e-mail a minimum of 72 hours before each Arsenal fixture and will have 48 hours to claim the prize.

Full Terms & Conditions

By entering the promotion, entrants will be deemed to be bound by and have accepted these terms and conditions. These terms and conditions prevail in the event of any conflict or inconsistency with any other communications, including advertising or promotional materials. Please retain a copy for your information.

Promoter: Lavazza Coffee (UK) Limited (the "Promoter") the Charter Building, 5th Floor, Vine Street, Uxbridge UB8 1JG,

Eligibility

1. This promotion is open to United Kingdom (England, Scotland, Wales, and Northern Ireland) residents aged 18 or over (proof may be required). Employees and their immediate families of the Promoter, its retailers, subsidiaries, other group companies, its agents or anyone else professionally connected including The Arsenal Football Club PLC ("**Arsenal FC**").
2. The promotion will run in its entirety from 00:00 am 18.08.2023 to 11:59 GMT on 11.05.24 inclusive ("Promotional Period").
3. Only one prize per person will be awarded. Anyone trying to circumvent this rule by using alternative details including but not limited to email accounts or names will be disqualified from this promotion. Entries (bulk or otherwise) made from trade, consumer groups or third parties will not be accepted. If it becomes apparent that a participant is using a computer(s) to circumvent this condition by, for example, the use of 'script', 'brute force' or any other automated means, that person's entries will be disqualified, and any prize awarded will be void.

Entry Requirements

4. To enter, users need to complete the competition post form on social media or on Lavazza.co.uk, by completing their first name, last name and email address. One entry per email address per person, per promoted fixture.
5. No purchase will be necessary.
6. Entrants who do not give correct details or those who make an entry on someone else's behalf will be disqualified, at the Promoter's discretion.
7. Numerous factors outside the control of the Promoter may interfere with the operation of the website. The Promoter does not therefore guarantee continuous, uninterrupted, or secure access to the website.
8. Incomplete, misdirected, or late entries will not be accepted. Entrants must comply with the requirements of paragraph 4 to enter the prize draw. The Promoter takes no responsibility for entries delayed, incomplete or lost due to technical reasons or otherwise.

Prizes and Fulfilment

9. Entries for the current promoted fixture must be received by 11:59 GMT, a minimum of 5 working days prior to the match date.
10. There are 1x pair of tickets available for each of the following 23/24 Arsenal FC fixtures at the Emirates Stadium; Fulham (26th August), Manchester United (3rd September), Tottenham (24th September), Manchester City (8th October), Burnley (11th November), Wolves (2nd December), Brighton (16th December), West Ham United (26th December), Crystal Palace (13th January), Liverpool (3rd February), Brentford (9th March), Chelsea (16th March), Luton Town (2nd April).
11. Valid entries will be entered into the corresponding prize draw to win a pair of tickets for the corresponding Arsenal FC fixture. For the avoidance of doubt, entries will be counted at the time of entry.
12. All other costs and expenses in taking up the prize are the winner's own. The prize is as stated and nothing else is included.
13. All eligible entries will be entered into the prize draw. Winners will be selected via a randomised computer process 5 days prior to each fixture.
14. Winners will be contacted via e-mail a minimum of 72 hours before the relevant Arsenal fixture and will have 48 hours to claim the prize, we'll kindly ask you to accept the prize by direct e-mail confirmation of acceptance in reply. Failure to do this will result in the prize being forfeited and the Promoter may at its absolute discretion award the prize to a reserve selected at the same time as the original winner or dispose of the prize at its discretion without liability to the winner.
15. There is no cash or other alternative for the prize except that in the event of circumstances outside of its control, the Promoter reserves the right to substitute the prize with one of equal or greater value at the choosing and discretion of the Promoter.
16. Tickets will be sent by email to the winner. Prizes returned undelivered are assumed unwanted and where possible in line with promotional timings, an alternative winner will be drawn.

Other important Information

17. The winner takes part in the prize at their own risk and to the fullest extent allowed by law the Promoter accepts no liability with regards to such prizes whatsoever. The Promoter will have no liability in relation to the conduct of the winner, nor in connection with any circumstances outside its control with respect to such prizes once delivered to the winner.
18. Terms and Conditions of entry to the venue will apply in accordance with Arsenal FC.
19. For the avoidance of doubt, the prize does not include meals or travel expenses unless otherwise stated, or any other costs of a personal nature not stated for winner and guest.
20. All prize locations, dates and kick off times are subject to availability. Fixtures are subject to change and the Promoter accepts no responsibility should the winner be unable to attend re-arranged fixtures. In this instance no alternative will be offered.

General

21. If required by a regulatory authority, and/or if the Promoter considers it lawful, necessary, or appropriate to do so, it may elect to make available the winner's first initial, surname and/or county to members of the public or regulators who request such details within 3 months after the closing date of this Promotion. Entrants can object to disclosure, or request that disclosure be limited in scope by contacting uk.info@lavazza.com. A request for this information can be made by emailing info@uponcloudnine.co.uk. The Promoter reserves the right to refuse any or all such requests.
22. The winner may be requested to take part in media activity relating to the competition (if requested). The promoter may request to use the winner's name and image in connection with such publicity unless the winner notifies the Promoter that it does not want its name and/or image to be used in this way.
23. Sale or exchange of the prizes is strictly prohibited. Any attempt to sell, transfer or exchange a prize will result in the prize being withdrawn by the Promoter and the prize will be declared null and void.
24. The prize must be taken by the winner in person unless otherwise agreed in writing by the Promoter.
25. If there are reasonable grounds to believe that there has been a breach of these terms and conditions by an entrant, the Promoter may, at its sole discretion invalidate the prize and disqualify the entrant from the promotion.
26. The Promoter and its associated agencies and companies will not be liable for any loss (including, without limitation, indirect, special or consequential loss or loss of profits), expense or damage which is suffered or sustained (whether or not arising from any person's negligence) in connection with this promotion or accepting or using a prize, except for any liability which cannot be excluded by law (including personal injury, death and fraud) in which case that liability is limited to the minimum allowable by law.
27. The Promoter reserves the right to verify all entries and the winner and to refuse to award the prize or withdraw prize entitlement where there are reasonable grounds to believe there has been a breach of these terms and conditions or any instructions forming part of this promotion's entry requirements or otherwise where a participant has gained unfair advantage in participating in the promotion or won using fraudulent means.
28. If for any reason any aspect of this promotion is not capable of running as planned, including by reason of infection by computer virus, network failure, bugs, tampering, unauthorised intervention, fraud, technical failures or any other cause beyond the control of the Promoter which corrupts or affects the administration, security, fairness, integrity or proper conduct of this competition, the Promoter may in its sole discretion modify or suspend the promotion or invalidate any affected entries. If an act, omission, event or circumstance occurs which is beyond the reasonable control of the Promoter and which prevents the Promoter from complying with these terms and conditions the Promoter will not be liable for any failure to perform or delay in performing its obligations.
29. If any of these clauses should be determined to be illegal, invalid or otherwise unenforceable then it shall be severed and deleted from these terms and conditions and the remaining clauses shall survive and remain in full force and effect.
30. These terms and conditions are subject to English law and the courts of England and Wales will have exclusive jurisdiction unless your residential address is in Scotland or Northern Ireland, in which case the courts of Scotland or Northern Ireland will have jurisdiction and the laws of Scotland or Northern Ireland will apply, as the case may be.
31. The Promoter is responsible for the collection and use of entrants' personal data. Personal data is only processed for the purpose of participating in the promotion, identifying and contacting the winner. All entry data will be deleted a maximum of 3 months after the prizes have been fulfilled.
32. This promotion is in no way promoted, endorsed or administered by, or associated by META Group
33. Personal data is stored in the UK and is not shared with third parties, in accordance with applicable law. By participating in the Promotion, entrants agree to the use of their personal data as described here and can withdraw consent at any time but will no longer be able to participate. If an entrant provides their consent, the Promoter will use their email address to send them marketing and other communications. Click <https://www.lavazza.co.uk/en/privacy-policy> for the Promoter's Privacy Policy. You can request access to your personal data, or have any inaccuracies rectified, by sending an email to uk.info@lavazza.com.