

Lavazza UK: Competition Terms and Conditions

1. The Prize: The winner will receive 1x A Modo Mio SMEG (Black) machine, 1x MilkEasy Plus frother, 5x packs of A Modo Mio Capsules (80 pods total), including Rossa, Passionale, Lungo Dolce, Delizioso & Dek.

2. How to Enter: To enter the promotion, participants must follow **@lavazzauk**, like the competition post, and leave a comment tagging another user as instructed on the post.

3. Eligibility: This promotion is open to residents of the UK, Channel Islands, and Isle of Man aged 18 or over. Employees of Lavazza UK, their immediate families, or anyone professionally associated with this promotion are excluded from entry.

4. No Purchase Necessary: Entry is free. A purchase will not improve your chances of winning.

5. Promotional Period: The promotion will run from **24th April 12.45 pm** to **4th May 9 pm**. 1x winner will be selected at random by a computerised system (or under independent supervision) as soon as practicable after the closing date.

6. Entry Restrictions: No bulk, third-party, automated, or organised group entries will be accepted. Only one entry per person is permitted unless otherwise stated.

7. Technical Liability: No responsibility is accepted for entries that are lost, delayed, corrupted, or incomplete due to technical failures, system errors, or any other reasons beyond the Promoter's control.

8. System Failures: Lavazza UK is not liable for any person being unable to enter the promotion due to system failures, hacks, or personal device issues.

9. Winner Notification & Data: 1x winner will be notified via a public comment or Story on the **@lavazzauk** Instagram page.

- The winner will then be contacted via Direct Message (DM) from the verified **@lavazzauk** account only.
- Winners must provide contact details and a UK delivery address within 3 days of notification. If a winner does not respond within this timeframe, the Promoter reserves the right to select an alternative winner.

10. Verification: The Promoter reserves the right to verify the eligibility of entrants and winners (including age and residence) before awarding the prize.

11. Final Decision: The Promoter's decision regarding any aspect of the prize draw is final and binding. No correspondence will be entered into.

12. Prize Conditions: Prizes are non-transferable, non-refundable, and no cash alternative is available. In the event of unforeseen circumstances, the Promoter reserves the right to substitute the prize for an alternative of equal or greater value.

13. Liability & Warranty: To the maximum extent permitted by law, the Promoter is not liable for any prize that is lost or damaged in transit. The prize is subject to the manufacturer's standard warranty. Nothing in these terms shall limit liability for death or personal injury caused by negligence.

14. Publicity & Privacy: 1x winner may be requested to participate in post-event publicity.

- In accordance with the Data (Use and Access) Act 2025, Lavazza UK will only use your personal data for the purposes of administering this competition.

15. Data Protection Rights: Entrants have the right to access, rectify, or request erasure of their data. Under 2026 UK law, you also have a formal right to complain regarding data handling; our privacy policy and complaint procedure can be found at <https://www.lavazza.co.uk/en/privacy-policy>

16. Instagram Disclaimer: This promotion is in no way sponsored, endorsed, administered by, or associated with Instagram/Meta. By entering, you release Instagram of any and all liability.

17. Promoter: Lavazza UK, Floor 5, The Charter Building, Vine Street, Uxbridge, London, England, UB8 1JG.